

# Anthony Brown

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## Summary

I am a driven Web Developer that works with innovative technology to create fun and responsive web projects. I love working with APIs and am currently learning Node, React, and Gulp. I have 4 years of experience in customer service and technical support.

## Skills

- **Languages/Frameworks:** JavaScript, jQuery, HTML, CSS, Bootstrap
- **Software:** Git, Postman, Zendesk, Zapier, Chargify, Jira, Hubspot, WordPress, BigCommerce, Shopify
- **APIs:** MediaWIKI, OpenWeatherMap, IP-API

## Relevant Experience

### Rivet Works

Sept 2017 – Present

Support Specialist

- Integrated website plugin for E-commerce websites on BigCommerce, Shopify, and Wordpress platforms
- Automated internal support processes using Zendesk triggers and Zapier to improve team efficiency while providing support to over 400 online businesses
- Coordinated with other departments to ensure that bugs were properly prioritized and resolved

### Greenroad Technologies

Mar 2016 – Sept 2017

Hardware & Field Support Engineer

- Configured OBDII trackers, FMS interfaces, and mobile recording devices to fulfill requirements and deadlines for all customers in the United States
- Provided installation and database support for installers and customers

## Projects

- **Weather App:** This single-paged web application uses HTML, CSS, and JavaScript to display a user's general location and weather information by passing the location found from the IPinfo.io API and passing it into the OpenWeatherMap API to pull the weather information.
  - **Technology Used:** JavaScript, HTML, CSS, OpenWeatherMap, IPinfo.io
- **Nacho Critique:** This MEN (MongoDB, Express, Node) stack application allows users to create an account to view, comment, and add reviews of their favorite nachos.
  - **Technology Used:** Node, Express, EJS, MongoDB, Mongoose, CSS, Bootstrap, Passport, Mongoose, Heroku, mLab

## Education

- **West Texas A&M University** Canyon, TX  
*Advertising & Public Relations B.S. Minor in Communication* 2015